



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION

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DOVER, DELAWARE 19904

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April 12, 2017

Ms. Jennifer Spinosi
CleanChoice Energy
1055 Thomas Jefferson St. NW Suite 650
Washington, DC 20007

Re: In The Matter of the Application of CleanChoice Energy, Inc. f/k/a Ethical Electric For A Certificate to Provide Electric Supply Services within the State Of Delaware (Filed December 2, 2012) - PSC Docket No. 12-543

Dear Ms. Spinosi,

The Delaware Public Service Commission ("Commission") is in receipt of the proposed contracts to be used by CleanChoice Energy ("Company" or "CleanChoice") for residential and small commercial customers. Staff requests revisions to the contract as stated below in order to comply with 26 *Del. Admin C. §3001* ("Supplier Rules").

Section 6.2.2.9 of the Supplier Rules provides as follows: **The Electric Supplier's local or toll-free telephone number to obtain information and handle complaints; mailing address and website address; the Commission's address, website address, Delaware toll-free number; and the DPA's address, website address, and telephone number.**

- Please include the Commission's toll-free telephone number, 800-280-8574, in the contracts.
- The DPA's information is not contained in the submitted proposed contract; Staff requests that this be added.

Section 6.2.2.14 of the Supplier Rules provides as follows: **A dispute procedure, including that the Electric Supplier must adhere to the provision in 26 *Del. Admin C. §3002-3.2.2* regarding good faith disputes.**

- Please add a citation, or language that addresses good faith disputes to the proposed contracts.

Section 6.2.2.3.2.4 of the Supplier Rules provides as follows: **In plain language, a statement that historical pricing is not indicative of present or future pricing.**

- In section 6 of the proposed contract please add language that addresses this section.

Section 7.0 of the Supplier Rules provides, for variable rate contracts, as follows: **The Variable price shall be made available at least 12 days prior to close of customer's billing period...supplier shall promptly provide the Residential or Small Commercial Customer with written directions on how to access the Variable Price.**

- Please include language regarding the 12 day notice of variable price change as well as directions on how customers can access that information.

Please attach a revised version of the Residential Contracts with these changes incorporated as a subsequent filing under Docket No. 12-543 in DelaFile.

Should you have any questions or if I can be of any assistance you may contact me at (302) 736-7534 or by email at toni.loper@state.de.us.

Sincerely,

A handwritten signature in cursive script that reads "Toni Loper".

Toni Loper
Public Utility Analyst

CC: Ms. Donna Nickerson, Commission Secretary
Ms. Malika Davis, Public Utility Analyst